

SCHEDULING GOALS

We recognize that most of our patients have many obligations during the day; usually involving work or school. When active orthodontic treatment begins, you will see Dr. Specht every 6 to 8 weeks, and some of these appointments may conflict with work or school schedules. One of our goals is to have as few of these inconveniences as possible. To help us achieve our goal, we have devoted considerable time and effort to establishing the following scheduling guidelines.

SHORTER APPOINTMENTS

You may be amazed at how quickly technical adjustments can be made. These quick appointments can be scheduled at various times during the day. As you can imagine, after school appointments are booked very heavily so that as many patients as possible do not have to miss work or school. If you prefer a quieter time, please ask to schedule a late morning appointment.

LONGER APPOINTMENTS

Longer appointments are scheduled during school and work hours. In this way, an entire afternoon is not committed to one or two patients. Instead we are able to accommodate as many families as possible.

LATE ARRIVAL & RESCHEDULED APPOINTMENTS

We realize that once in a while, unforeseen circumstances arise which may cause you to change or overlook your appointment. We will do our best to reschedule your visit as soon as possible. Because our schedule is carefully designed, arriving late for your appointment can create a problem. We ask that you keep in mind that each procedure in our office is allotted a certain amount of time. Late arrival or a series of rescheduled visits may not allow us to complete the necessary procedure. This may result in a delay of your treatment and possible extension of the total treatment time. If it appears that you will be running late or need to change your appointment, kindly call the office to let us know. We will gladly reschedule your visit.

COMFORT AND EMERGENCY APPOINTMENTS

Emergency time is held open during each working day so that we may schedule you as soon as possible during normal hours. Please understand that although we keep a variety of emergency times available, we may not be able to offer you your "ideal" time for an emergency appointment. Another one of our goals is to accommodate you as soon as possible based on the urgency of the situation. If you have an emergency with your appliances, please call the office before you come in. This will allow us to assess the problem and determine the appropriate amount of time needed for your visit. Patients arriving as a comfort appointment will be seen and made comfortable. All repairs needed will be performed during a regularly scheduled appointment, as additional time may be needed for repairs.